

Product and Related Service Data for teamsoft Products

– teamsoft.HMI –

1 Contact Information

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2 Type, Format and Scope of Generated Product Data

The service processes **product-related data** generated by the use of connected machines and sensors. These include, in particular,

- Sensor data (e.g. torque), as stored as raw data in the database
- Process parameters

The **Related Service Data** basically includes

- Result data
- Fault information

The estimated amount of data per test is 5 MB (assuming a typical dual-clutch transmission device).

The data is collected continuously and in real time during a test run.

3 Storage and deletion of product data (retention period)

The provider is not a data holder within the meaning of the EU Data Act. The related service stores the product data in an external database provided and operated by the operator. Internally, the data is only buffered to compensate for temporal network losses. Therefore, the secure storage of the data is the responsibility of the operator.

The operator is responsible for ensuring proper and functional network communication.

The duration of data retention is determined by the operator's specifications.

4 Access to Data

Users can retrieve the data via the service dashboard or a REST API in JSON format.

There is an option to export data.

5 Disclosure of data to third parties

BBS Automation is not a data holder.

The data holder (operator) may not pass on the service data to third parties in order to derive conclusions about the functioning of the service (reverse engineering) or to strive for alternative implementations.

6 Right of appeal

In the event of violations of provisions of the Chapter II Data Act, the user has a right to complain in accordance with Art. 37 EU Data Act.

7 Duration of the Agreement and Termination

The agreement duration and termination are covered separately within the software maintenance contract or the software subscription contract.